**The said information has been updated for information of Debenture Holders, Other Intermediaries and General Public in compliance with SEBI Circular "SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated November 30, 2021" as per Annexure B: Disclosure of complaints by Debenture Trustees (DTs) on their Websites for the Month of Aug 2026**

Name: Centbank Financial Services Limited
Regstration No: IND000000502
Date of Reg: 11.12.2009

**Data for the month ending Aug 2026**

| | | | | | | Pending at the end of the month** | | |
|---|---|---|---|---|---|---|---|---|
| **S. No.** | **Received from** | **Carried forward from previous month** | **Received during the month** | **Total Pending #** | **Resolved*** | **Pending for less than 3 months** | **Pending for more than 3 months** | **Average Resolution time^ (in days)** |
| 1 | Directly from Investors | - | 1 | 0 | 1 | 0 | 0 | 0.00 |
| 2 | SEBI (SCORES) | - | - | - | - | - | - | - |
| 3 | Stock Exchanges (if relevant) | - | - | - | - | - | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - | - |
| **5** | **Grand Total** | **0** | **1** | **0** | **1** | **0** | **0** | **0.00** |

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise complaints data on half yearly basis:**

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|---|---|---|---|---|---|
| 1 | March | 0 | 0 | 0 | 0 |
| 2 | April | 0 | 0 | 0 | 0 |
| 3 | May | 0` | 0 | 0 | 0 |
| 4 | June | 0 | 0 | 0 | 0 |
| 5 | July | 0 | 0 | 0 | 0 |
| 6 | Aug | 1 | 1 | 0 | 0 |
| | **Grand Total** | | **1** | **0** | 0 |
| | | | | | 0 |

**Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)**

**0**

| SN | Year | Carried forward | Received | Resolved | Pending |
|---|---|---|---|---|---|
| 1 | 2022-23 | 0 | 171 | 171 | 0 |
| 2 | 2023-24 | 0 | 87 | 87 | 0 |
| 3 | 2024-25 | 0 | 20 | 20 | 0 |
| 4 | 2025-26 | 0 | 12 | 12 | 0 |
| 5 | 2026-27 | 0 | 1 | 1 | 0 |
| | **Grand Total** | **0** | **290** | **291** | 0 |
| | | | | | |
| | | | | | **0** |